



DISPLAYS2GO

CONNECTING PEOPLE & BRANDS WITH THE WORLD

DISPLAYS2GO DIGITAL Outdoor Floor-Standing Digital Signage USER MANUAL

Model: DGODSSNT55, DGODSSNT65,
DGODSSNT75

Description: Outdoor Non-Touch Digital Display Unit



NOTE: Before using the product, please read the instructions carefully.

Do not attempt to disassemble this product. If the product does not work properly, please call our Customer Service Department at 1-844-221-3393.

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Safety Instructions

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or user' s manual should be noted.
- Refer servicing to qualified personnel only.
- Keep the User' s Guide that comes with the package for future reference.

Precautions for use

1. Before using the product, ensure that all cables are properly connected and that the power cord is not damaged, and contact your dealer immediately if there is any damage.
2. Before connecting the device to the power outlet, make sure the power voltage is within its safety range, and right adjusted to the voltage which label marked . Do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket outlet.
3. This monitor should only be used with the type of power supply indicated on the label and with a matching power plug. If you do not know the type of power supply, please contact your dealer or local electricity company.
4. The monitor must be installed and fixed by professionals.
5. In order to prevent the danger of machine toppling, please ensure that any edge of the machine is within support, do not place the machine on an unstable, under-loaded cart, self or table.
6. Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
7. Do not place the LCD monitor outdoors.
8. Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
9. In the event of a thunderstorm or when not in use for an extended period of time, unplug the power cord from the unit. Doing so will prevent damage to the display due to sudden voltage changes.
10. Monitor is moved from a low temp. area to a warm area, water droplets will be existence due to temperature difference, in order to make the water droplets fully disperse and dry, place monitor in a period of time before powering on .
11. Monitor should be placed in a well-ventilated environment.
12. To prevent the risk of fire or electric shock, do not expose the monitor to rain or moisture.

Precautions For Use

13. Do not place this monitor near radiators, heat sources or any other equipment that may interfere with proper ventilation.
14. Ventilation holes should not be covered with items such as newspaper, tablecloth, and curtains.
15. Do not cover the surface of the outdoor screen equipment to affect its cooling system.

If the machine has something wrong, please disconnect the circuit first then contact the manufacturer to solve the problem.

Repair

If any of the following situations arises, get the device checked by service personnel:



- ◆ The power cord or plug is damaged.
- ◆ Liquid has penetrated into the device.
- ◆ The device does not work well or you can not get it work according to user' s manual.
- ◆ The device has dropped and damaged.
- ◆ The device has obvious sign of breakage.
- ◆ If you encounter any technical problems during the use of the monitor and no solution can be obtained from the user' s manual, please contact your place of purchase or local distributor.

WARNING :

★ This is class A Product, in a domestic environment this product may cause radi interference in which case the user may be required to take adequate measures.

★ Overuse of screens is likely to affect eyes ght.

★ Recommendations:

1.Take a 10-minute break for every 30 minutes of screen time.

2.Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

3.The power switch of monitor should be out of reach by children, to prevent children from touching the switch and causing danger.

Cleaning and Maintenance

- ◆ Before cleaning the screen, please unplug it from the power supply and ensure that the monitor is in a power-off state. Use a clean, soft, non-threaded cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- ◆ Please turn off the power of the monitor before cleaning and maintaining internal components.
- ◆ Do not apply liquid or spray cleaners directly to the monitor case and glass, please use a wet cloth to clean it.
- ◆ The dust on the glass and LCD screen of the machine also need to be cleaned regularly to ensure the clarity of the machine display.
- ◆ The machine needs regular maintenance, and the dust at the air inlet and outlet also need to be cleaned regularly , so that the machine can save the flow of air in and out, so machine can dissipate heat inside the machine better.
- ◆ Please press the leakage switch every 1-2 months to check whether it will automati-

Crane Operation Demonstration



Correct use

1. When using the crane, it is required to maintain a uniform speed and lift the left and right sides at the same time, and control the lifting speed to be very slow;
2. When using the crane, it is required to ensure that the rings on both sides have been installed and will not fall off easily; If the installation of the rings is unstable, please install the rings timely, otherwise the rings will be deformed and damaged during the lifting process, and the machine will fall and be damaged. The manufacturer does not recommend this method.



Wrong Usage

When using the crane, the phenomenon in the picture is prohibited: using the same rope on the left and right sides to hoist the machine, which will cause the machine to be unstable, the rings will be deformed and damaged, and there is a risk of the machine slipping. The manufacturer does not recommend this method.



Wrong Usage

When using the crane, it is forbidden to hoist only one side. Because the structural balance of the machine is destroyed, the lifting ring will be deformed and damaged, and the machine will fall, which will affect the structural balance of the machine, resulting in the deformation and damage of one end marked in the figure.

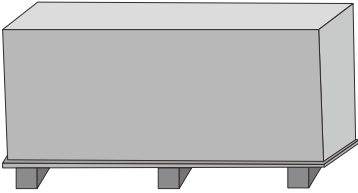


Wrong Usage

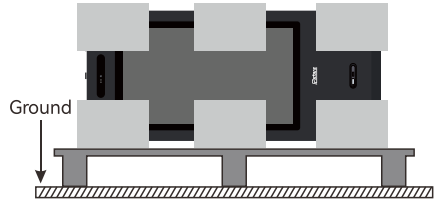
When using the crane, it is forbidden to hoist only one side. Because the structural balance of the machine is destroyed, the lifting ring will be deformed and damaged, and the machine will fall, which will affect the structural balance of the machine, resulting in the deformation and damage of one end marked in the figure.

Recommended Installation Method

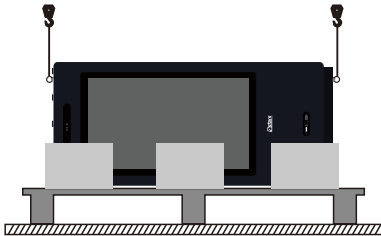
Tip: Two hoists are required for installation.



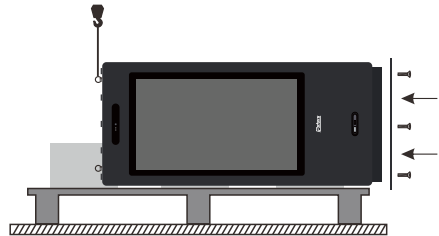
1. The complete packaging of the machine.



2. Open the package and take out the pearl cotton and accessories.



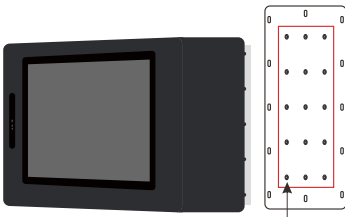
3. Take out the lifting rings from the accessories box and install them on both sides of the machine, then two cranes lift the two ends respectively.



4. Move the machine (as shown), remove the bottom lifting eye, and install the base plate.

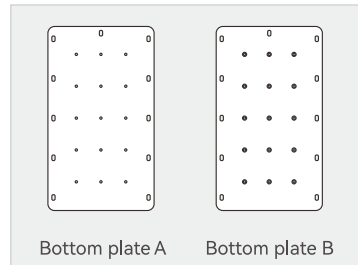
Base installation method

Align the bottom plate A with the screw holes at the bottom of the machine, and tighten the screws.



 15pcs
M8x35mm screw.

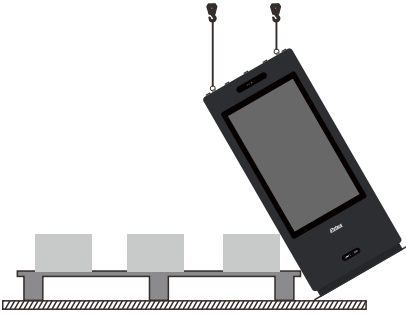
Inside the red frame
are mounting screw



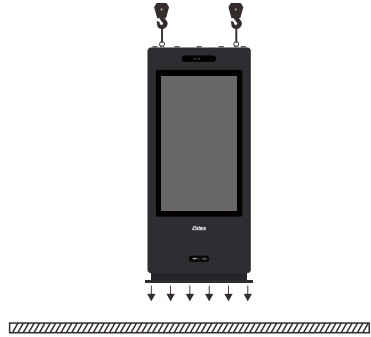
Bottom plate A
(this side up)

Bottom plate B
(this side down)

Recommended Installation Method

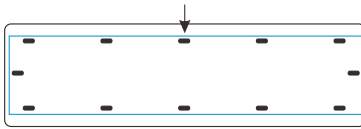


5. Two hoists hook the upper ends of the machine respectively, and then slowly lift the machine.
(requires human assistance).

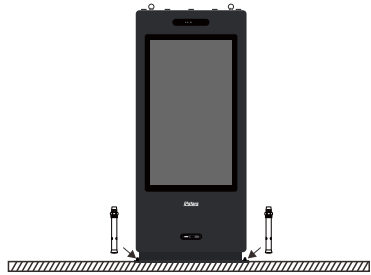


6. Hoist the machine to the reserved position and lower it slowly.

The blue frame is the ground screw hole



12 pcs
M8X78 Explosion screw



7. The bottom plate is aligned with the holes, and the screws are tightened, and the installation is completed.

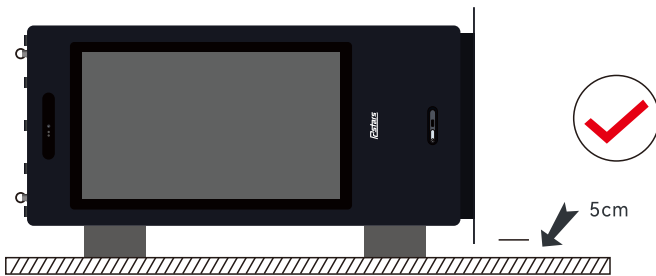
◆ Kindly Reminder:

Because the machine is used outdoors, It is recommended to use stainless steel screws during maintenance and installation to prevent the risk of rusting the screws.

Recommended Installation Method

- ◆ The monitor must be installed and fixed by professionals.
- ◆ To prevent the damage of the monitor, please firmly installed the LCD monitor on the ground or on the fixed bracket according to the instruction.
- ◆ Kindly reminder: because the machine is used outdoors, it is recommended to use stainless steel screws during maintenance and installation to prevent the risk of rusting the screws.

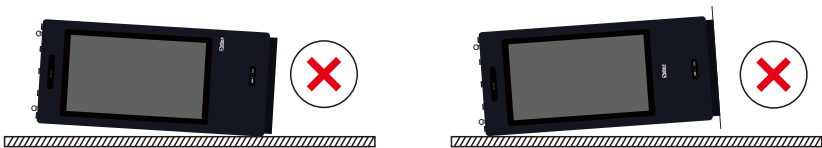
Precautions



Correct use

1. When the base need to be installed, it is necessary to use the bottom bearing with a load of 500KG to elevate the whole machine to a position 5CM from the ground, as shown in the figure above;

2. The machine need to be held in the front and behind, making sure that the machine is stable, confirm the screw hole position of the bottom bracket at a distance of 5CM from the bottom of the machine, and then fix the screw. It is forbidden to not check the hole position, and blindly or even violently install the screws, which will directly cause damage to the machine.



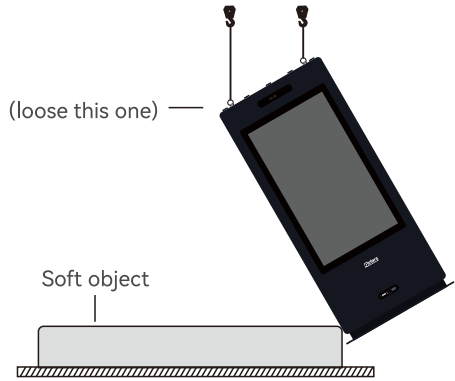
Wrong Usage

When installing the base, it is forbidden to directly lift the base after laying the machine down on the ground. It will cause damage to the inside of the machine and deformation damage to the inclined end of the machine because it destroys the balance of the machine structure.

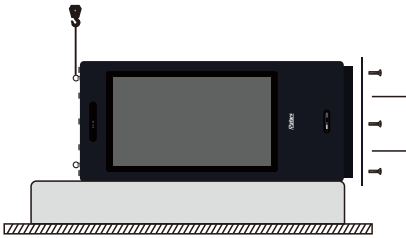
Packaging Method Of The Machine



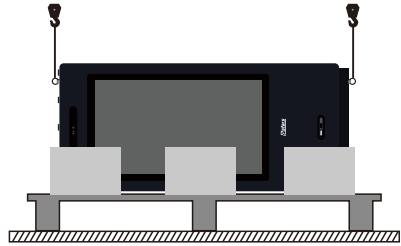
1. Remove the screws from the bottom plate of the machine and the ground, install the lifting ring on the top of the machine, put on the bag, and then slowly lift the machine.



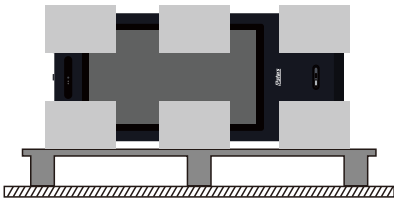
2. Put the pearl cotton (or soft object) in advance, and put the machine on the pearl cotton (as shown in the picture)(requires human assistance).



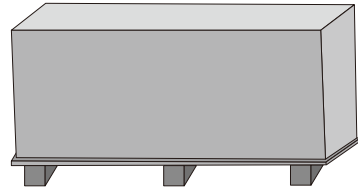
3. After putting the machine down the pearl cotton, remove the bottom plate, and install the lifting ring on the bottom.(requires manual assistance)



4. Move the machine to a suitable location in the box.(requires manual assistance)



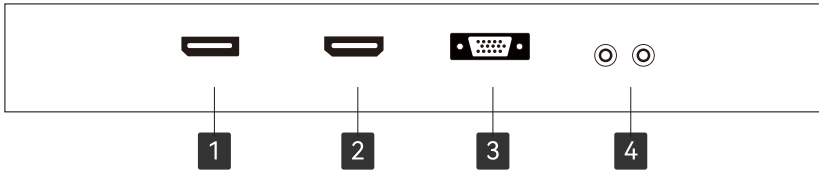
5. Load the remaining EPE and put in accessories



6. Pack the box and complete.

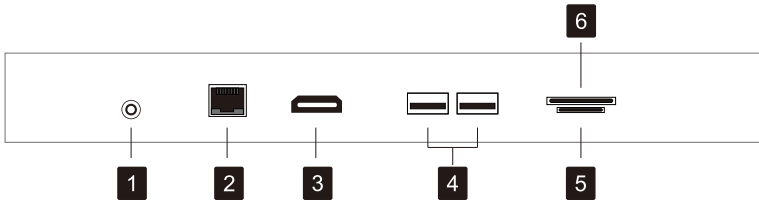
Machine Interface Description

Interfaces



Note: Please pull out the power plug before installing or disassembling the unit!

- 1 DP port: This port is used to connect DP signals.
- 2 HDMI port: This port is used to connect HDMI signals.
- 3 VGA port: This port is used to connect a PC VGA.
- 4 Audio IN and Audio OUT ports: This port is the audio signal input and output port.

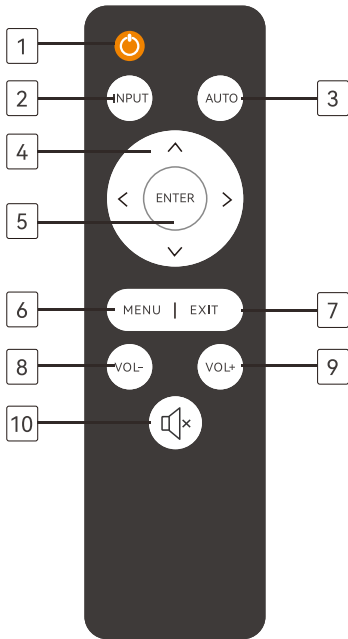


Note: Please pull out the power plug before installing or disassembling the unit!

- 1 Audio OUT ports: This port is the audio signal output port.
- 2 RJ45 Port: This is the grid interface, Support connection to 100 mbit/g network.
- 3 HDMI port: This port is used to connect HDMI signals.
- 4 USB port: This port is for software upgrades and playback of audio and video files from USB sticks.
- 5 SD Port : This is the TF card interface
- 6 SIM Port : This is the SIM card interface

Remote Control Instructions

The remote control is shown below:



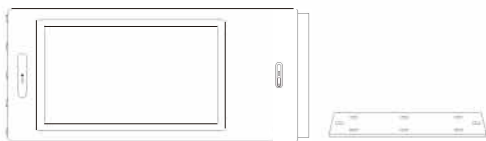
- 1** Power on/off button
- 2** Mode swift
- 3** Automatic adjustment function
- 4** Navigation button
- 5** Setup button
- 6** Menu button
- 7** Exit button
- 8** Vol-
- 9** Vol+
- 10** Mute

Product Description

Package contents

After unpacking, please check whether the following items are included in the package. If any of the following items are missing or damaged, please contact the dealer.

Machine



Manual



Remote control



The suspension loop



Key



Allen wrench



Screws



⚠ NOTE:

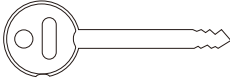
- ◆ The remote control comes with Batteries.
- ◆ You may want to keep the case and packing materials for shipping the monitor.

⚠ NOTE:

- ◆ The picture is for reference only. Actual shipment items may vary.

Description Of Basic Operation

1. You need a key before opening it.

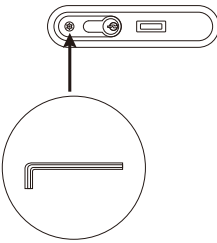


2X Key

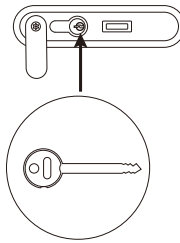


1X 6mm Allen wrench

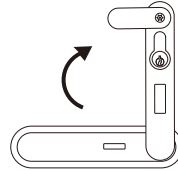
2. The sequence of unlocking is shown below.



(1)

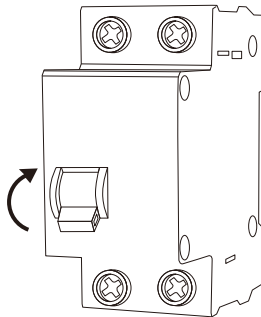


(2)



(3)

3. Turn on the leakage switch and the machine works.



Description Of Basic Operation

4. Interface description (Screen A is the power supply box)

Instructions for using the screen serial port

Baud rate 38400, 8 data bits, one stop bit, no parity bit

feedback set ASCII

Boot command: A0 F0 55 FF A7 58

Shutdown command: A0 F0 55 FF A8 57

Humidity detection feedback command: A0 F0 55 FF A9 56

Temperature detection feedback command: A0 F0 55 FF A5 5A

Current signal source feedback: A0 F0 55 FF A1 5E

Machine on or off feedback: A0 F0 55 FF A4 5B (POWER01:ON POWER02:OFF)

Screen display resolution: A0 F0 55 FF A6 59

5. Instructions for using the serial port of the power control board

Control board serial port description

Baud rate 115200, 8 data bits, one stop bit, no parity bit

Feedback setting HEX

temperature check:

A0 01 00 AF temperature 1 (temperature on the back of the LCD screen)

A0 01 01 AF temperature 2 (around the power box)

A0 01 02 AF temperature 3 (side of LCD screen)

A0 01 03 AF temperature 4 (near the monitor motherboard)

Such as feedback: A1 01 00 01 A9 AF, 01A9 means $425 \div 10$, means 42.5°C

Screen brightness detection:

A0 01 08 AF query screen A brightness value

A0 01 09 AF query screen B brightness value

Sensor alarm command

High temperature alarm:

return to A2 00 01 AF to reach the set maximum temperature and send the command

Vibration alarm: return to A2 00 02 AF detects vibration and sends a command

Smoke alarm: return to A2 00 03 AF detects smoke and sends a command

Flooding alarm: return to A2 00 04 AF detects flooding and sends a command

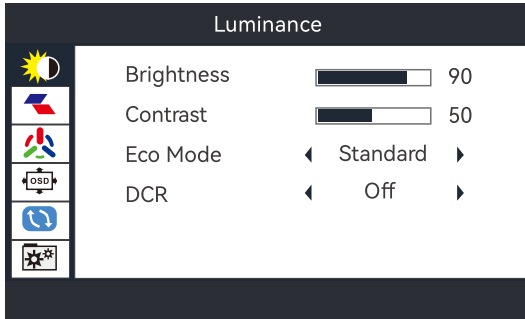
Door open alarm: return to A2 00 05 AF detected door open sending command


Abnormal elimination command: A3 00 00 AF

Description Of Basic Operation

6.1 Luminance settings


Press Menu on the remote control to enter the settings menu, the first menu is Luminance settings and the interface is shown below:

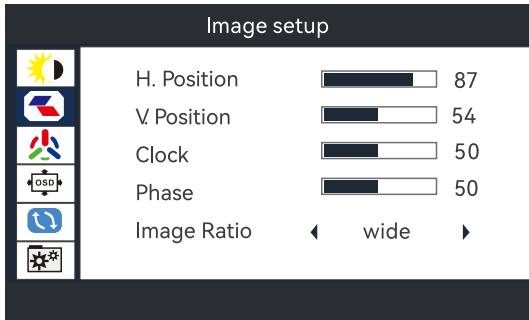



Main menu	Sub-menu	Items	Description	
 Brightness	Backlight	/	Adjusting the machine backlight	
	Contrast	/	Adjusting the machine contrast	
	Eco Mode	Standard		Normal use mode
		Network		Web application models
		Games		Game application mode
		Film		Film application model
	DCR	Open		Open DCR
		Close		Close DCR

Description Of Basic Operation

6.2 Image setup settings


After entering the menu, press the remote control  key to enter the Image Setup setup menu as shown below:

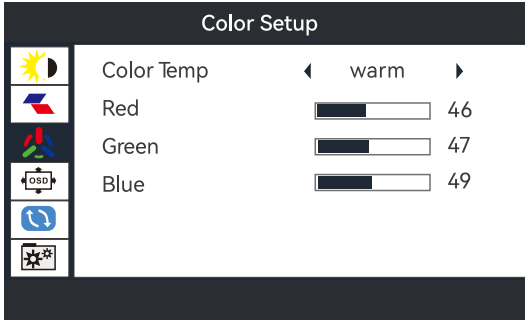



Main menu	Sub-menu	Items	Description	
 Image settings	H. position	/	Adjusting the horizontal position of a picture	
	V. position	/	Adjusting the vertical position of a picture	
	Clock	/	Adjusting the picture clock to reduce noise vertical noise	
	Phases	/	Adjusting the picture stage to reduce horizontal noise	
	Image Ratio	Widescreen		Adjusting the image aspect ratio to widescreen mode
		4:3		Adjusting the image aspect ratio to 4:3 mode

Description Of Basic Operation

6.3 Color setup settings


After entering the menu, press the remote control  key to enter the Color Setup setup menu, as shown below:

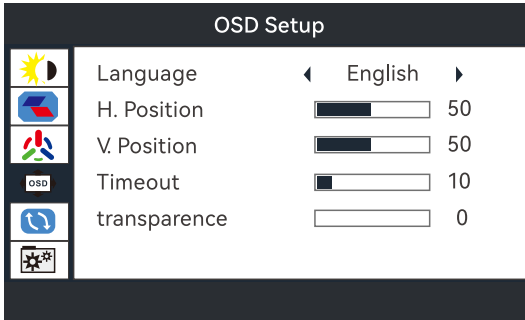



Main menu	Sub-menu	Items	Description
 Color settings	Color temperature	Warm colors	Warm color display mode
		Normal	Normal display mode
		Cold	Cool color display mode
		User settings	User adjustment mode
	Red	/	Adjusting the red temperature
	Green	/	Regulating green temperature
	Blue	/	Adjusting the blue temperature

Description Of Basic Operation

6.4 OSD setup settings


After entering the menu, press the remote control  key to enter the OSD Setup menu, as shown below:

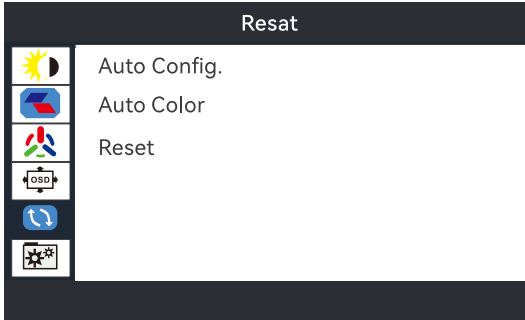



Main menu	Sub-menu	Items	Description
 OSD Settings	Language	/	Displayed in the OSD menu by selecting the language(English, French, German, Simplified Chinese, Italian, Spanish, Portuguese, Turkish, Russian, Korean)
	H. position		Horizontal adjustment of the OSD position
	V. position	/	Vertical adjustment of the OSD position
	Timeout	/	Setting the OSD display time
	Transparency	/	Adjusting OSD transparency

Description Of Basic Operation

6.5 Reset settings


After entering the menu, press the remote control  key to enter the Reset settings menu, as shown below:

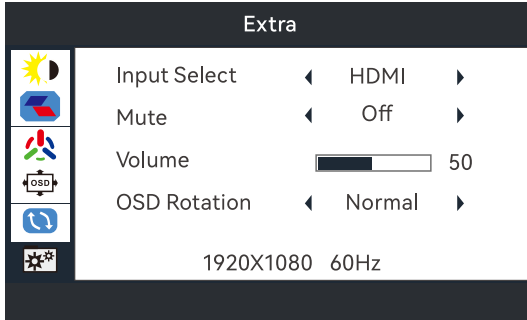



Main menu	Sub-menu	Items	Description
 Reset	Auto Config	/	Automatic adjustment of horizontal/vertical position, focus and shaping of the clock image
	Auto Color	/	Automatic white balance adjustment
	Reset	/	All settings back to default

Description Of Basic Operation

6.6 Extra settings

After entering the menu, press the remote control  key to enter the Extra settings menu, as shown below:



Main menu	Sub-menu	Items	Description
 Other	Input selection	VGA	VGA signal input
		DP	DP signal input
		HDM	HDMI signal input
		HDMI2	HDMI2 signal input
	Mute	Open	Turn on mute
		Close	Turn off mute
	Volume	/	Setting the volume level
	OSD Rotation	Normal	0 degrees
		90	90 degrees
		180	180 degrees
270		270 degrees	

Description Of Basic Operation









Android 11 operating system (RK3399)

Description Of Basic Operation







1. Functional description

- ◆ 1.1 In the navigation bar at the top of the machine, the following icons appear in different situations.

Icons	Description
	The mobile network is not connected
	Turn on airplane mode
	Open the bluetooth
	Connect the WIFI
	Screen recording options
	Heap dumps SysUI

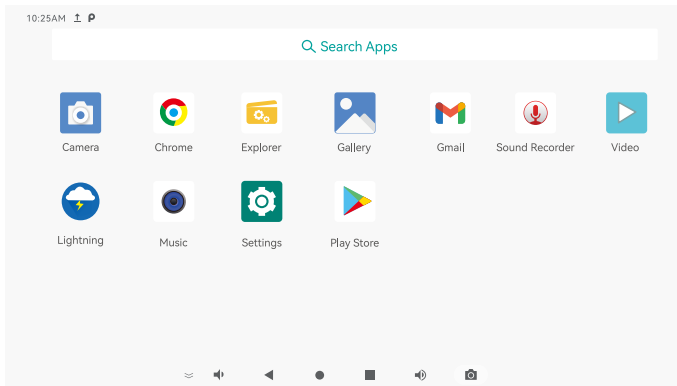
- ◆ 1.2 The navigation bar at the bottom of the machine helps you to operate it more easily.















Icons	Description
	Home button
	Open uncleared background
	Exit button
	Volume down
	Volume up
	Screenshot function
	Hide the navigation bar

Description Of Basic Operation

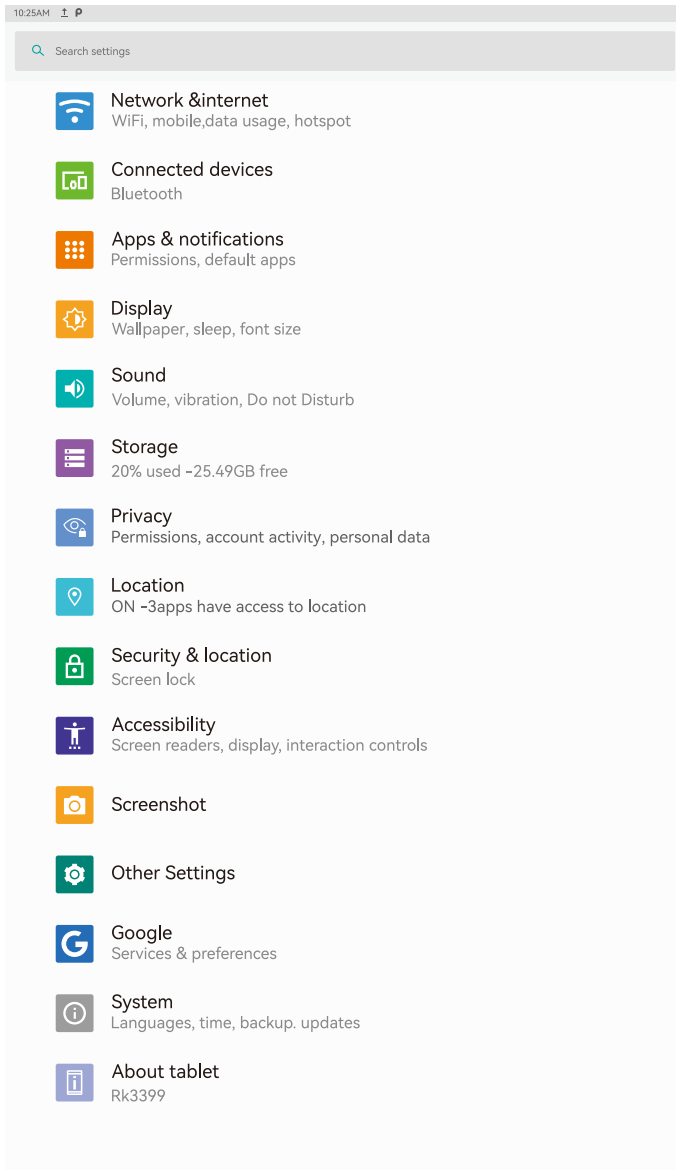
2. The system comes with functional software

















Icons	Description
	Open application bar.
	Camera (Connect camera to use) : The camera takes pictures and videos.
	Google Chrome
	File Manager.
	Settings (go to menu to set as required).
	Recorder: (requires machine with microphone) to record audio files.
	Video player: Supports automatic reading and playing of videos in memory
	Gallery: Can query the saved picture
	Email: Send or receive mail
	Music: Play music and choose the music you like
	Lightning browser
	Google store

Description Of Basic Operation

3.Introduction to system settings



Description Of Basic Operation

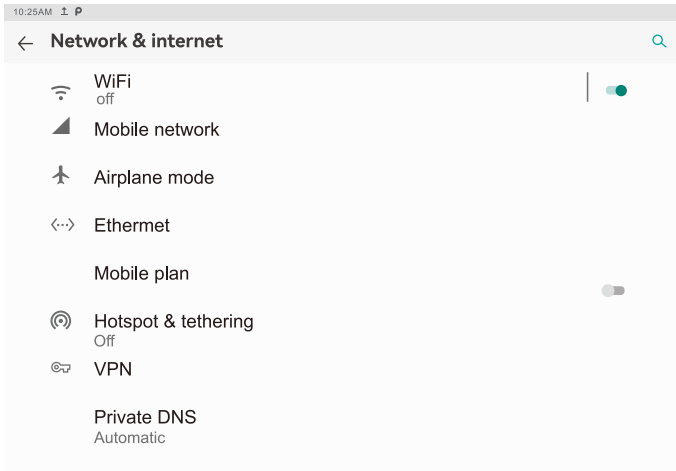
Icons	Description
 Network & internet WiFi, mobile, data usage, hotspot	Click the icon to enable the wifi function and connect to the detected wifi.
 Connected devices Bluetooth	Click the icon to enable the Bluetooth function and detect the surrounding Bluetooth devices.
 Apps & notifications Permissions, default apps	Click the icon to set the notification permission of the APP.
 Display Wallpaper, sleep, font size	Click the icon to set the following function options.
 Sound Volume, vibration, Do not Disturb	Tap to set the system volume and notification tone.
 Storage 20% used -25.49GB free	Click to view the memory usage.
 Privacy Permissions, account activity, personal data	Privacy Settings.
 Location ON -3apps have access to location	Location information. Enable you can set the location of the application.
 Security & location Screen lock	Click to check the safety and location.
 Accessibility Screen readers, display, interaction controls	Click open to set the barrier-free mode.
 Screenshot	Tap to enable the screen capture function.
 Other Settings	Other Settings.
 Google Services & preferences	Click open to set Up Google.
 System Languages, time, backup, updates	Click "Open" to set language, time, backup and update.
 About tablet Rk3399	You can view the specific information of your mobile phone.


Description Of Basic Operation

4.Function instructions

◆ 4.1. Network&internet set

Click on this icon  The following screen appears:




4.1.1  Option to connect to a wireless network for easy Internet access.

4.1.2  Mobile network Settings.

4.1.3  You can turn airplane mode on or off.

4.1.4  Mobile plan Settings.

4.1.5  Ethernet Settings.

4.1.6  Click Open to enable hotspot and network sharing.

4.1.7  The VPN Settings.

4.1.8  Private DNS Settings

Description Of Basic Operation

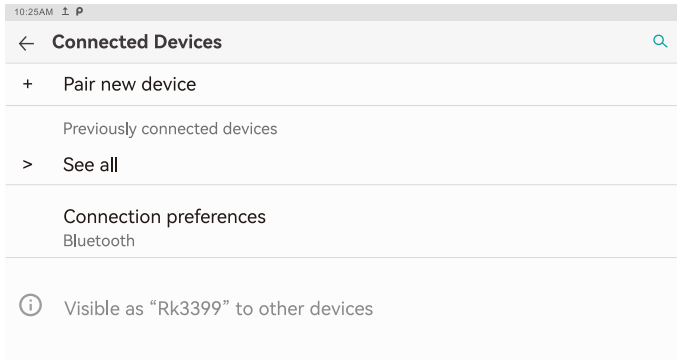
◆ 4.2. Connected Devices set




Click on this icon



Connected devices
Bluetooth

The following screen appears:

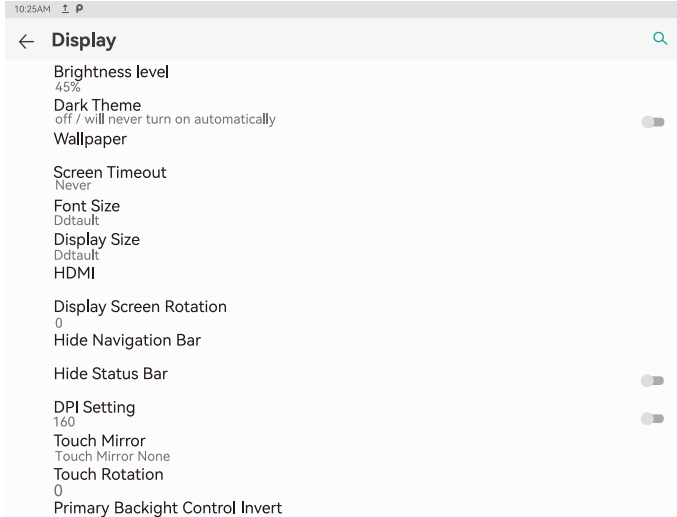


- 4.2.1  **Pair new device** Turn on this option to select the desired Bluetooth device for pairing.
- 4.2.2  **See all** This option allows you to view previously connected devices.
- 4.2.3  **Connection preferences Bluetooth** Turn on this option to set bluetooth connection preferences.

Description Of Basic Operation

◆ 4.3. Display Settings

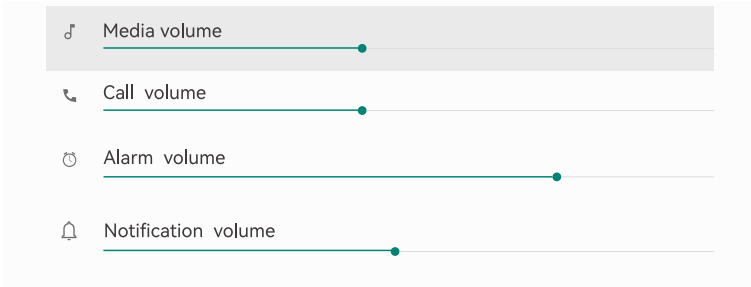
Click on this icon  The following screen appears:



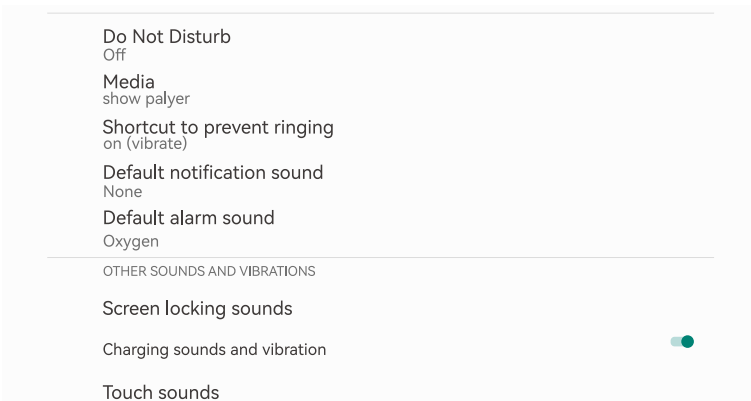
- | | | |
|--------|---|---|
| 4.3.1 | Brightness level
45% | Adjust the backlight brightness. |
| 4.3.2 | Dark Theme
off / will never turn on automatically | Automatic brightness adjustment function. |
| 4.3.3 | Wallpaper | Wallpaper Settings. |
| 4.3.4 | Screen timeout | Screen timeout Settings. |
| 4.3.5 | Font size
Ddefault | Display size. |
| 4.3.6 | Display size
Ddefault | Display size. |
| 4.3.7 | HDMI | HDMI Settings. |
| 4.3.8 | Display Screen Rotation
0 | Screen rotation Angle setting. |
| 4.3.9 | Hide Navigation Bar | Hide navigation bar Settings. |
| 4.3.10 | Hide Status Bar | Hide status bar Settings. |
| 4.3.11 | Dpi Setting
160 | DPI Settings. |
| 4.3.12 | Touch Mirror
Touch Mirror None | Touch mirror Settings. |
| 4.3.13 | Touch Rotation
0 | Touch rotation Angle Settings. |
| 4.3.14 | Primary Backlight Control Invert | Main screen backlight square setting. |

Description Of Basic Operation

◆ 4.4. System Sound Control



4 options to set the sound level of media, call, alarm and notification respectively

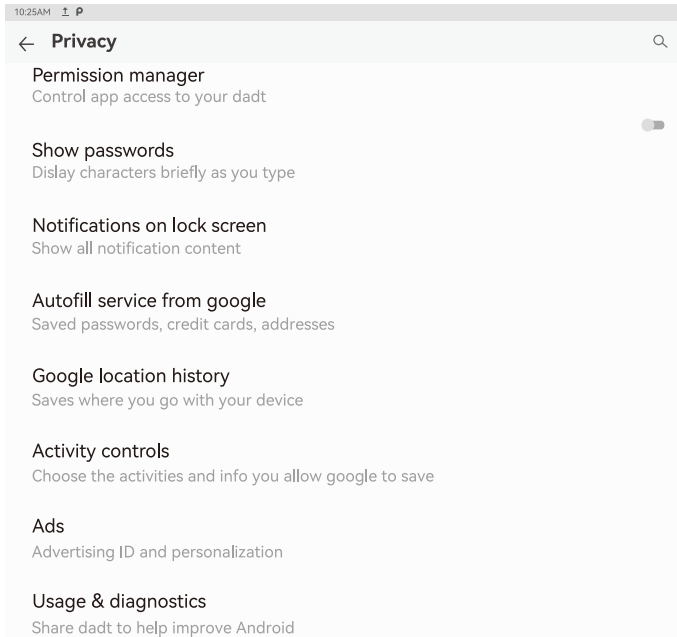


- 4.4.1 Do Not Disturb Off Do not disturb mode Settings.
- 4.4.2 Media show palyer Media Settings.
- 4.4.3 Shortcut to prevent ringing on (vibrate) Shortcuts to block ringing.
- 4.4.4 Default notification sound None Default notification tone.
- 4.4.5 Default alarm sound Oxygen Default alarm tone.
- 4.4.6 Screen locking sounds Screen lock prompt tone.
- 4.4.7 Charging sounds and vibration Charging sound and vibration.
- 4.4.8 Touch sounds Touch prompt tone.

Description Of Basic Operation

◆ 4.5. Display Settings

Click on this icon  The following screen appears:



- | | | |
|-------|---|---|
| 4.5.1 | Permission manager
Control app access to your data | This option sets application permissions. |
| 4.5.2 | Show passwords
Display characters briefly as you type | Display the password. Open the Settings display password. |
| 4.5.3 | Notifications on lock screen
Show all notification content | This option sets the notification status of the screen. |
| 4.5.4 | Autofill service from google
Saved passwords, credit cards, addresses | Google's auto-fill service. |
| 4.5.5 | Google location history
Saves where you go with your device | Google Location Log. |
| 4.5.6 | Activity controls
Choose the activities and info you allow google to save | Active controls. |
| 4.5.7 | Ads
Advertising ID and personalization | AD Settings. |
| 4.5.8 | Usage & diagnostics
Share data to help improve Android | Usage and diagnostic information. |

Description Of Basic Operation

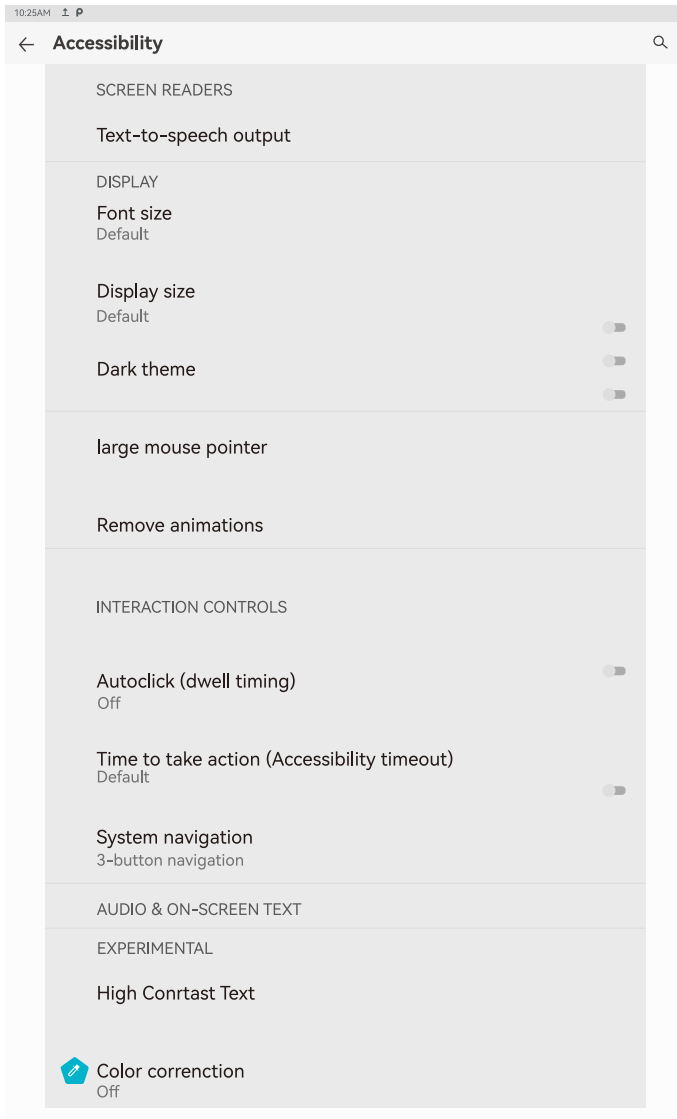
◆ 4. 6 Accessibility set

Click on this icon




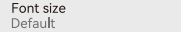
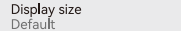
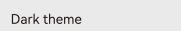

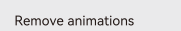

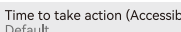

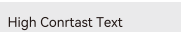

Accessibility
Screen readers, display,
interaction controls

The following screen appears:



Description Of Basic Operation

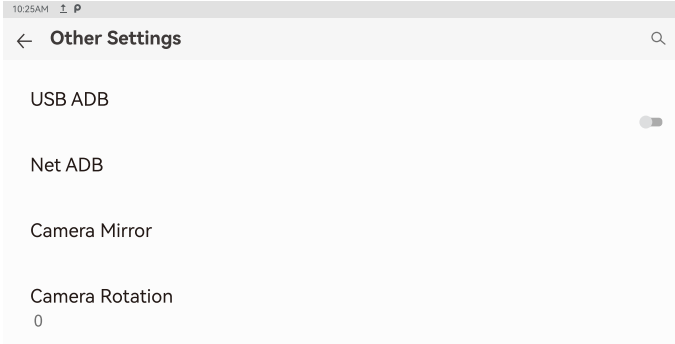
The following is a description of the options

- | | | |
|--------|--|---|
| 4.6.1 |  Text-to-speech output | Text to voice output. |
| 4.6.2 |  Font size
Default | This option allows you to set any font size. |
| 4.6.3 |  Display size
Default | This option allows you to set the display size. |
| 4.6.4 |  Dark theme | Dark theme, you can set theme mode. |
| 4.6.5 |  Large mouse pointer | Large mouse pointer. Pointer size Settings. |
| 4.6.6 |  Remove animations | Remove the animation. |
| 4.6.7 |  Autoclick (dwell timing)
Off | Auto click. |
| 4.6.8 |  Time to take action (Accessibility timeout)
Default | Set the waiting time for an operation. |
| 4.6.9 |  System navigation
3-button navigation | System navigation Settings. |
| 4.6.10 |  High Contrast Text | High contrast text. |
| 4.6.11 |  Color correction
Off | Color correction. |

Description Of Basic Operation

◆ 4.7. Other Settings

Click on this icon  The following screen appears:

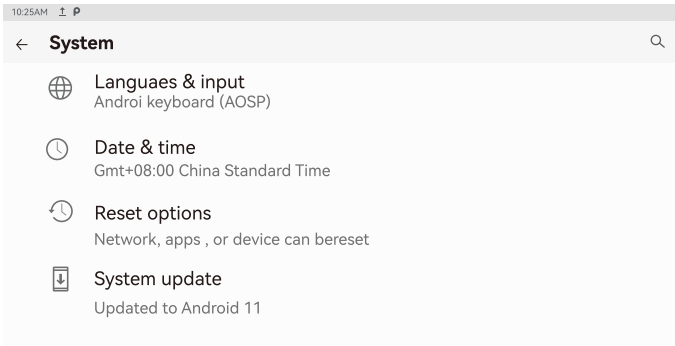






- 4.6.1 **USB ADB** Turn on this option to set up the USB ADB interface.
- 4.6.2 **Net ADB** Turn on this option to set the network ADB.
- 4.6.3 **Camera Mirror** Camera image Settings.
- 4.6.4 **Camera Rotation
0** Set the camera rotation Angle.

Description Of Basic Operation

◆ 4.8. System Settings


Click on this icon  The following screen appears:

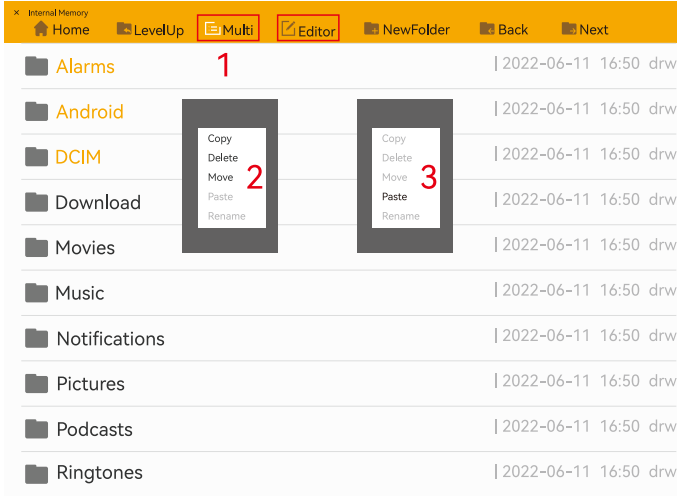



- 4.8.1  **Languaes & input**
Androi keyboard (AOSP) You can set the language of the system
- 4.8.2  **Date & time**
Gmt+08:00 China Standard Time Set the date and time of the system
- 4.8.3  **Reset options**
Network, apps , or device can bereset The user chooses whether to reset the product.
- 4.8.4  **System update**
Updated to Android 11 System Upgrade Options

Description Of Basic Operation

◆ 5. Move files in storage

Click on this icon  The following screen appears:



Open Explorer  and click (multi-select - Select file to move). The name of the selected file will turn yellow. Click (edit) and the dialog box pops up. Click (Move) to open the folder that you want to move the file to this directory. Click "Edit" and a dialog box will pop up. Click "Paste" and the file will be automatically copied in.



Technical Specifications

	ITEM	RCS-550DLAZ
Panel	LCD size	55"
	Light source	WLED
	Resolution	1920*1080 (pixels)
	Brightness (typ.)/(min)	4000cd /m ²
	Contrast (typ.)	1400:1
	Response (ms)	6ms
	Pixel pitch	0.63x0.63mm
	Refresh rate	60Hz
	Viewing angle	89°/89°/89°/89°
	Color saturation	76%
	Viewable area	1209.6(H) X 680.4(V) mm
	Chromaticness	16.7M
Power supply	Voltage	AC100-240V
	Power Consumption	450W
Environment	Operating temperature	32~104 °F (0~40 °C)
	Storage temperature	-4~140 °F (-20~60 °C)
	Storage humidity	10~90% RH Non-condensing
	Operating humidity	10~90% RH Non-condensing
Functions	Operating system	Android 11
	Processor	Rk3399, Dual-core Cortex-A72, 1.8GHz
	RAM	4G
	Built-in memory	32G
	Decoding resolution	1080P FHD compatible
	Playback mode	Yes
	Touch support	Yes

Technical Specifications

Functions	Supported Video Files	RMVB, FLV, MPEG1/2/4, AVI, DIVX, XDIV, WMV9, H.264, VC-1, MOV, MKV, MP4, TS, M2T
	Supported Photo Files	BMP/PNG/GIF/JPEG
	Supported Audio files	MP3, WMA, WAV, EAAC+, MP2 dec, Vorbis (Ogg), AC3, FLAC, APE, BSAC;
	RTC (real-time clock)	Yes
	Schedule power on/off	Yes
	System update	Yes
	App installation	Support download and installation
I/O interfaces	USB 2.0	X2
	HDMI (IN)	X1
	TF	X1
	Rj45	X1
	4G SIM (Optional)	X1
Touch	Capacitive / Infrared	Optional
Structure	Net weight	192kg
	Gross weight	267kg
	Unit dimensions	104.5*43.5*226CM
	Package dimensions	242*51*114CM
	Shell material	Metal
	Shell color	Black
Language	OSD	English, French, German, Simplified Chinese ect.

Troubleshooting the Digital Signs - DGODSSNT55, DGODSSNT65, DGODSSNT75		
Issue	Probable Cause	Solutions
● Internal Physical Damage	<ul style="list-style-type: none"> ➤ Damage incurred during installation ➤ Damage incurred during shipping 	<ul style="list-style-type: none"> ❖ Contact a tech support representative. ❖ Email: installationservices@d2gggroup.com ❖ Phone: 1-844-221-3393
● External Physical Damage	<ul style="list-style-type: none"> ➤ Damage incurred during installation ➤ Damage incurred during shipping 	<ul style="list-style-type: none"> ❖ Contact a tech support representative. ❖ Email: installationservices@d2gggroup.com ❖ Phone: 1-844-221-3393
● No picture or sound	<ul style="list-style-type: none"> ➤ Unit not powered on ➤ Leakage switch not turned on (Page 14) 	<ul style="list-style-type: none"> ❖ Contact a tech support representative. ❖ Email: installationservices@d2gggroup.com ❖ Phone: 1-844-221-3393
● No sound (but picture is working)	<ul style="list-style-type: none"> ➤ Volume not adjusted on the remote control. ➤ Content/Video does not have sound. ➤ Content format is not compatible. ➤ Speakers do not work. ➤ Internal speakers damaged or defective. 	<ul style="list-style-type: none"> □ Adjust volume using the remote control □ Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. □ If unit is connected to Wi-Fi, go to YouTube and play video that has sound □ Unplug unit, wait 20 seconds, plug unit back into outlet and try again. □ Try playing the content on a different device (smart phone, computer or tablet) ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.
● No picture (but sound is working)	<ul style="list-style-type: none"> ➤ Content file damaged. ➤ Content format is not compatible. ➤ Screen damaged or defective. 	<ul style="list-style-type: none"> □ Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. □ Try playing the content on a different device (smart phone, computer or tablet) □ Unplug unit, wait 20 seconds, plug unit back into outlet and try again. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.
● Remote control not working	<ul style="list-style-type: none"> ➤ Batteries not inserted properly. ➤ Batteries are dead. ➤ Standing too close or too far from the unit. ➤ Remote control damaged or defective. 	<ul style="list-style-type: none"> □ Check that battery is inserted properly with positive and negative orientation. □ Insert new batteries. □ Stand within 1 foot of the front of the unit and point the remote directly at the sensor (blue dot) ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.

<ul style="list-style-type: none"> ● No Wi-Fi signal 	<ul style="list-style-type: none"> ➤ Wi-Fi is not turned on in product settings. ➤ Wi-Fi is not connected to a network ➤ Low or no signal from the router ➤ Antenna is missing or not pointed upward. ➤ Damaged PC board 	<ul style="list-style-type: none"> □ Check that Wi-Fi is turned on in settings <ul style="list-style-type: none"> ○ Click the settings icon from the Android home screen.  ○ Click “Wi-Fi”. ○ Click the on/off icon in the upper right hand corner to turn on Wi-Fi.  ○ “On” will appear on the upper left hand side. ○ Then select your Wi-Fi network □ Confirm that the antenna is in place and pointed upward. □ Check that other devices are receiving the signal. <ul style="list-style-type: none"> ○ If other devices are not receiving the Wi-Fi signal, please contact your internet service provider. □ Unplug or reset the router and wait for 20 seconds. Restart the router and check. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.
<ul style="list-style-type: none"> ● Parts missing or Damaged 	<ul style="list-style-type: none"> ➤ Parts missed during manufacturing. (No charge for replacements) ➤ Parts lost or damaged by the customer. (<i>There is charge for replacements</i>) 	<ul style="list-style-type: none"> ❖ Contact a customer service representative.
<ul style="list-style-type: none"> ● Cannot upload content 	<ul style="list-style-type: none"> ➤ Content format is not compatible. ➤ Content files are too large. ➤ Port being used is defective ➤ App being used to play content is defective. ➤ Android board is defective. 	<ul style="list-style-type: none"> □ Confirm content is one of the following compatible formats: JPG, GIF, PNG, BMP, JPEG, MOV, WMV, FLV, MKV, MP4, AVI, MPEG4. □ Confirm file size is less than available space. ❖ If all of the above have been checked and the issue is not resolved, contact a customer service representative.

<ul style="list-style-type: none"> ● Issues using pre-installed apps 	<ul style="list-style-type: none"> ➤ Mistake in storing content to NAND Flash (shown on pg. 36) ➤ App is defective ➤ Android board is defective. 	<ul style="list-style-type: none"> □ Video App steps Explorer > Select USB > Select Multi > highlight files > Editor > Select Copy > Home > NAND > MediaFolder > Images > Editor > Paste <ul style="list-style-type: none"> ○ Open Video app and select desired transitions, and looping > Play ○ Open Music App and select music to play. ○ Loop video: While the video is playing, click on the video and there should be 3 dots in the top right corner. Click on the 3 dots > play > check desired Loop option □ If all of the above have been checked and the issue is not resolved, contact a customer service representative.
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Cleaning and Maintenance

1. Avoid strong vibration or impact on the product.
2. Keep the product dry to avoid possible damage by moisture.
3. Don't place the product under direct sunlight which may shorten the service life of the screen.
4. Clean screen and product by using a glass cleaner.
5. If the product will not be used for a long time, pull out the power cord to prevent the internal short circuit or other potential dangers.

Names and Contents of Toxic and Hazardous Substances or Elements in the Product

Part name	Toxic and hazardous substances or elements					
	Pb	Hg	Cd	Cr ⁶⁺	PBB	PBDE
Display		○	○	○	○	○
Shell	○	○	○	○	×	×
Circuit board assembly *		○	○	○	○	○
Wires	○	○	○	○	○	○
Metal parts	○	○	○	○	○	○
Packaging materials*	○	○	○	○	○	○
Remote control		○	○	○	○	○
Speaker		○	○	○	○	○
Accessories*	○	○	○	○	○	○

* : Circuit board assembly includes PCB and the electronic elements thereof;

Packaging materials include packaging box, styrofoam, etc.;

Other accessories include instruction manual.

○ : the content of the toxic and hazardous substances or elements in the part is lower than the limit specified in GB/T 26572-2011 standard.

× : the content of the toxic and hazardous substances or elements in the part is higher than the limit specified in GB/T 26572-2011 standard.

The table shows that the machine contains harmful substances inside. The data is provided by material suppliers and verified by the company according to the material type. Some materials contain harmful substances that can't be replaced in present technology. We are dedicated to improving this.

The EFUP of the product is ten years. The pollution control label is shown on the right. 

The EFUP is valid only when the user operates in the normal conditions specified in the manual herein.

Waste Electrical and Electronic Products Recycling and Disposal Regulations

To protect the earth, if you do not need this product or its service life expires, please abide by your local ***Waste Electrical and Electronic Products Recycling and Disposal Regulations*** or send it to qualified local manufacture for recycling.

FCC Compliance Notice

FCC ID: 2ASCB-DGSN71

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes/modifications to this equipment not approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

This Manual is for reference only and is subject to change without prior notice.